

Steve Sisolak
Governor

Richard Whitley, MS
Director



DEPARTMENT OF HEALTH AND HUMAN SERVICES

AGING AND DISABILITY SERVICES DIVISION
Helping people. It's who we are and what we do.



Dena Schmidt
Administrator

IMPORTANT NOTICE EFFECTIVE IMMEDIATELY

Date: June 3, 2022
Topic: Costs of arbitrator concerning the arbitration of certain disputes over payment for medically necessary emergency services
To: Out-of-Network Providers; Third Parties

Effective June 3, 2022, pursuant to NRS 439B.754 (7), Office for Consumer Health Assistance (OCHA) will begin to recover, from the non-prevailing party, the costs of the arbitrator, as outlined below:

7. If the arbitrator requires:

- (a) The out-of-network provider to accept the amount paid by the third party pursuant to subsection 2 of [NRS 439B.748](#) or paragraph (c) of subsection 1 or subsection 2 of [NRS 439B.751](#), as applicable, as payment in full for the provision of the medically necessary emergency services, except for any copayment, coinsurance or deductible that the coverage requires the covered person to pay for the services when provided by an in-network provider, the out-of-network provider must pay the costs of the arbitrator.
- (b) The third party to pay the additional amount requested by the out-of-network provider pursuant to subsection 2, the third party must pay the costs of the arbitrator.

OCHA will provide additional information as it becomes available.

Any questions can be emailed to CHA@govcha.nv.gov

OFFICE FOR CONSUMER HEALTH ASSISTANCE

3320 W. Sahara Ave., Suite 100 • Las Vegas, Nevada 89102
702-486-3587 • Fax 702-486-3586